



GUEST INFORMATION

THE | SAMUEL

WELCOME TO THE SAMUEL

Thank you for choosing to stay with us, and we wish you a pleasant stay. At The Samuel, we are committed to providing you, our guest, with the highest standards of service and quality. It is our goal to ensure that your stay is an enjoyable and memorable experience. With this in mind, we have prepared the information in this directory to assist you in becoming acquainted with the hotel.

ACCOMMODATION SERVICES

DIAL 0

Our accommodation service department will be pleased to assist you with requests for additional toiletries, towels, pillows or blankets.

ADAPTORS

DIAL 0

Adaptors may be purchased from the front desk.

BABY COTS

DIAL 0

Baby cots are available, subject to availability and free of charge. Contact reception for further assistance.

BANKING

DIAL 0

Bank facilities are available within a short distance of the hotel. Please contact reception for directions and opening times.

BATTERIES

Caring for the environment is important to us here at The Samuel Hotel. We will happily recycle your batteries free of charge. Please hand in used batteries to reception.

CHECK IN

Check in is **from 3pm**. However, if you arrive earlier, we will be happy to store your luggage until your room is ready.

CHECK OUT

DIAL 0

Check out is **12 noon** on your day of departure. Should you require a late check out please contact reception by dialling 0. There is an additional hourly charge for late check outs, details available from reception.

CHEMIST/PHARMACY

DIAL 0

A pharmacy is located a short walk from the hotel, please contact reception for directions.

CHROMECAST

Chromecast technology is built into your bedroom TV. Use your mobile device to stream your favourite shows, movies, music and sports on your in-room TV.

CONCIERGE

DIAL 0

For assistance with airport transportation, taxis, local information, car rentals, theatre tickets and tours please contact reception.

DO NOT DISTURB

DIAL 0

If you do not wish to be disturbed, please hang the 'Do Not Disturb' sign on the door knob outside your room. If you do not wish to receive telephone calls please contact reception to let them know.

DOCTORS AND HOSPITALS

DIAL 0

Information available at reception.

EMERGENCY / FIRE

In the event of an evacuation (continuous ringing bells), follow the fire evacuation route on the back of your bedroom door, leaving the hotel by the nearest exit. The fire assembly point is located at central square (the green area at the side of the hotel) if you exit the main hotel entrance, turn right and the green area will be visible in front of you. Hotel management run weekly fire evacuation drills, notice of which will be displayed in public areas.

ESSENTIAL ITEMS

DIAL 0

Items such as dental and shaving kits can be requested from reception.

EXPRESS CHECKOUT

DIAL 0

If you have provided all necessary information on checkin and have authorised the charging of your credit card – express checkout is available by just dropping your key at reception. Please contact reception for further details.

FIRST AID

DIAL 0

Specific members of hotel personnel are qualified to administer medical first-aid. Please contact the hotel operator, if first-aid is required.

FITNESS SUITE

DIAL 0

Our Fitness Suite is located on the Mezzanine Floor and is open 7 days a week exclusively for hotel guests from 6.00am – 11.00pm.

FOOD AND BEVERAGE

RESTAURANT

DIAL 0

Breakfast	Monday to Friday 6.30am - 10.00am
	Saturday, Sunday and Bank Holidays 8.00am - 11.00am
Brunch	Monday to Friday 10.00am - 12.00pm
	Saturday, Sunday and Bank Holidays 11.00am - 12.00pm
Lunch	Monday to Sunday 12.00pm - 5.00pm
Dinner	Monday to Sunday 5.00pm - 10.00pm
	Last order 9.45pm

BAR

DIAL 0

Bar Opening Times	Monday to Thursday 12.00pm - 11.30pm
	Friday to Saturday 12.00pm - 12.30am
	Sunday 12.00pm - 11.00pm
Residents Bar	Open Late

GUESTS WITH SPECIAL NEEDS

DIAL 0

We have dedicated adapted rooms for you, please ask at reception.

HOSPITALITY FACILITIES

DIAL 0

A hospitality tray is provided for your refreshment. Should you require a top up of tea, coffee, milk, biscuits or sugar sachets please contact reception.

ICE MACHINES

An ice machine is located on the 2nd, 5th & 7th floor of the hotel.

IRONING STATION

An iron and ironing board is located in your bedroom for your convenience.

LAUNDRY SERVICE

DIAL 0

Same day service from Monday - Saturday, no service on Sunday and bank holidays. Laundry must be dropped to reception before 9.00 am to ensure same day delivery.

LOCAL ATTRACTIONS AND AMENITIES

DIAL 0

Please contact reception for assistance and advice on all local attractions.

LUGGAGE DEPOSIT

DIAL 0

We can hold guests luggage in storage, free of charge. Please ask at reception.

MEETING ROOMS

DIAL 0

We have 4 meeting rooms on-site suitable for groups of 2 people to 50 people. For more information and bookings please contact reception and ask for the manager on duty.

PLACES OF WORSHIP

There is a list at reception for you with times and location.

POST / MAIL

Mail can be dropped at reception for posting.

PRINTING AND PHOTOCOPYING

DIAL 0

This service is available from reception. Charges may apply.

PUBLIC TRANSPORT

DIAL 0

Please contact reception for information about the capital's trains, trams (Luas) and buses.

RED BEAN ROASTERY

Enjoy hand crafted coffee with a distinct flavour available for either dine in or take out, located on the ground floor.

RESERVATIONS

For return or onwards reservations, please contact our reception team who will be delighted to help. We have hotels in many different locations.

For more information visit www.thesamuelhotel.com

ROOM SERVICE

MONDAY TO SUNDAY

DIAL 0

Room service full menu is available 12.00 noon -10.00pm. Light menu available 24 hours.

SAFETY DEPOSIT BOX

Your guest room features an in-room safe for the storage of your valuables. The safe is located in the wardrobe. To use, place items in the safe and close the safe door. Enter your own four digit code and press lock. To open, re-enter your four digit code and the door will automatically unlock. The safe is spacious enough to store a laptop computer.

SECURITY

Please ensure your bedroom is firmly locked when leaving your room. You will be asked to produce your key card wallet when charging items to your room account. The building has 24 hour CCTV surveillance.

SMOKING

Smoking & vaping are prohibited inside and directly outside the hotel building by law. Please contact reception for directions to designated smoking areas available outside the building. Failure to comply will result in a fine

TAXI

Taxis may be booked through reception.

DIAL 0

TELEPHONE

Reception and information

External calls

Room to room

Wake up call

DIAL 0

DIAL 9

DIAL 1 & ROOM NUMBER

DIAL 0

TELEPHONE - INTERNATIONAL DIALLING CODES

Dial Country Code + Area Code + Number

Country	Code	Country	Code
Great Britain	0044	Northern Ireland	048
Spain	0034	France	0033
USA	001	Australia	0061
Germany	0049	Canada	001
New Zealand	0064	Italy	0039
Japan	0081	China	0086

WAKE-UP CALL

To arrange your wake up call, please call reception for assistance. Please state your room number and the time you wish to be awoken.

DIAL 0

WIFI

Complimentary Wifi access is available in all public areas and guest bedrooms.

TV LISTINGS

1. RTÉ 1
2. RTÉ 2
3. Virgin Media 1
4. TG4
5. Virgin Media 2
6. Virgin Media 3
7. BBC 1
8. BBC 2
9. ITV
10. ITV 2
11. ITV 4
12. Channel 4
13. Channel 5
14. 5 USA
15. 5 Star
16. Paramount
17. RTÉ Junior
18. CBBC
19. CITV
20. Pop
21. Pop Max
22. E4
23. Pick
24. Film 4
25. Sony Movies
26. Sony Classic
27. Sony Crime
28. Sony Action
29. Sony Channel
30. RTÉ News Now
31. Sky News
32. BBC News
33. Box Hits
34. The Box
35. Kerrang
36. Kiss
37. Magic
38. RTÉ 1 +1
39. RTÉ 2 +1
40. RTÉ Radio 1
41. RTÉ 2FM
42. RTÉ Lyric
43. RTÉ RnG
44. RTÉ Radio 1 Extra
45. RTÉ Pulse
46. RTÉ 2XM
47. RTÉ Junior Radio
48. RTÉ Gold
49. RTÉ Chill
50. Radio Maria Ireland

